

# PROGRAM AGENDA

Thank You  
Conference  
Sponsors:

**GOLD SPONSORS:**



**SILVER SPONSORS:**



**BRONZE SPONSORS:**



learn.

share.

network.



## SUNDAY • September 15

Time Registration Open & Exhibit Set-Up (2:00 – 7:00pm)

## MONDAY • September 16

Time 8:00am Check-In / Buffet Breakfast

9:00am

### GENERAL SESSION

Conference Welcome & Overview / Vendor & Sponsor Introductions

### CONCURRENT TRACK SESSIONS

#### TRACK #1

#### SPONSOR TRACK

#### Browse Collection

BOBBY YEOMANS  
Strategic Information Group

9:30am

Are you tired of opening multiple screens to find the answer? Are you tired of re-typing data into multiple screens? Let's build a browse collection to simplify and streamline your process.

#### Azure OE Case Study

DANIEL DIMM – Strategic Information Group

AzureOE is an affordable, reliable, real-time Progress® to MS/SQL Data Replication utilizing the Microsoft Azure Cloud and your favorite reporting solutions. Learn about a QAD customer's journey to get a real-time, affordable solution to replicate QAD data to MS/SQL and open the world of possibilities for reporting. Transform your company's data to support informed decision making, gain insight and spot trends as they happen in real-time.

10:30am

Break / Visit The Exhibits

#### EAM: Metrics That Matter

NANCY MAJURE | JON EDWARDS  
QAD, Inc.

11:00am

Companies often struggle with not having the right data available to make good business decisions or they find they are measuring the wrong things to drive their desired outcomes. Come join us for this session to discover how to measure the right indicators to drive the right behaviors. We will include some handy tips for master data, too, so that you can produce Metrics that Matter!

#### Keep QAD Fit & Trim With Pro2 Archive Services

ALEX OLIVERI - Progress

Progress Services' Archive/Delete Utility makes the task of archiving and deleting data from QAD simple and easy with its user-friendly interface that allows complete control over scheduling and executing the process. Additionally, Pro2Archive facilitates the challenge of deletion, archival or storage of QAD invoices, orders, transaction histories, or customer information. Keep your QAD system optimized while maintaining complete access to historical information.

12:00pm

#### Luncheon / Networking



#### LUNCHEON KEYNOTE ADDRESS:

#### Meeting the Challenges of Modern Manufacturing

GLENN GRANNEY - QAD, Inc.

Manufacturers continue to be challenged to exceed the expectation of their customers while enduring continual change and market disruptions. QAD identifies the common challenges and addresses our joint effort with our customers to address today and tomorrows requirements.

2:00pm

Break / Visit The Exhibits

### CONCURRENT TRACK SESSIONS

#### TRACK #1

#### SPONSOR TRACK

#### What Do You Mean It's Free?

SCOTT DULECKI - Sungate Solutions

2:30pm

There's no such thing as a free lunch, but there IS free software. In this session, Scott will be looking at a number of different tools and utilities that can make life easier for most QAD/Progress customers. And best of all, these tools and utilities won't break the budget - they are available for free!

#### Cyberquery

MIKE MAIN / BRENT BECKER  
Cyberscience Corp.

This session will offer an overview of how QAD customers use Cyberquery to communicate throughout their organization. From sales reporting to display screens on the factory floor, the tool's flexibility provides seamless views into an organization's activity.

3:30pm

Break / Visit The Exhibits

# PROGRAM AGENDA

## TRACK #1

## TRACK #2

### Advanced Product Quality Planning

MICHAEL MALLEN - QAD, Inc.

4:00pm

When companies rush to bring product to market, they often discover problems after the launch. Customer can lose confidence in your business when your products have flaws. APQP helps you catch these problems before the product launches. This session will highlight challenge manufacturers are facing in today's environment, case studies of actual issues and how APQP can be optimized by using the right EQMS.

### Variances: The Canary in the Coalmine

CARLOS COLEMENARES - Sungate Solutions

In a standard cost system, variances measure cost deviations that occur in the normal operation. Their analysis provides insights into the company's operations and like the canary in a coal mine, their behavior warns you when things are starting to go badly. In this presentation Carlos will review the types of variances that QAD manages and how they are calculated so that you know which canaries to pay attention to first.

5:00pm-  
6:30pm

Vendor Hall Reception

## TUESDAY • September 17

7:30am

Buffet Breakfast / Visit the Exhibits

### CONCURRENT TRACK SESSIONS

## TRACK #1

## TRACK #2

### Managing Exempt Sales

CHRIS ROSSINI - Avalara

8:30am

The recent Supreme Court ruling South Dakota vs. Wayfair continues to have dramatic impact as it expands nexus obligations for many remote sellers. We'll summarize how economic nexus may impact your exempt sales and overall sales tax compliance picture, what details require special attention, and how to evaluate your supply chain and drop shipping relationships to understand how they influence sales tax obligations.

### QAD's EBITDA Initiative

JIM GREEN - QAD, Inc.

QAD has developed an approach to identify EBITDA (earnings before interest, taxes, depreciation, and amortization) leakage and recommendations for improvement. Leveraging better use of product and processes to increase EBITDA / profitability. Learn more about this offering and how it fits into QAD's Customer Engagement methodology.

9:30am

Break / Visit The Exhibits

### Managing Modern QAD Databases

ALEX OLIVERI - Progress

10:00am

The QAD and OpenEdge database has added many new features over the past decade. These features can have a dramatic affect on the performance of your QAD system. Finding a qualified DBA to work in this ever-changing environment can be expensive and challenging. The Progress MDBA program has hundreds of customers and manages thousands of databases providing stability and performance with a worldwide team of experts.

### Streamlining Finance Operations With QAD eInvoicing

SUSAN GABERT - QAD, Inc.

Learn how to leverage the latest trends on electronic invoicing to drive operational efficiencies, reduce costs, improve process efficiency and improve customer service while staying compliant with global electronic tax regulations. Learn how you can automate the processing of supplier invoices using the automated matching analysis, invoice approval workflow, and automated booking capabilities provided by the QAD eInvoicing solution.

11:00am

Break / Visit The Exhibits

### QAD Automation Solutions

ADAM KACALA - QAD, Inc.

11:15am

Learn how QAD Automation Solutions can help to resolve typical challenges faced by manufacturing companies, and how data collection and electronically driven warehouse management process can drive down the cost of goods sold.

### Case Study: Simplify Your EDI Mapping & Ongoing Maintenance

JONI JONES – Nanosonics, Inc.  
JOHN GRAHAM - Strategic Information Group

QAD EDI requires two sets of maps to be developed in the traditional model. SNF is QAD facing and needs be translated to the required trading partner format, (X12, EDIFACT, XML, etc.). This session will demonstrate how Nanosonics implemented SIGEDI to skip the SNF mapping exercise and continue to utilize their selected VAN. Learn how you can reduce your time to implement new trading partner transactions, reduce the testing required, and make day to day operations more streamlined, reducing error identification and remediation.

12:15pm

Conference Wrap-Up & BOD Elections / Box Lunch & Prize Drawings

**SPEAKERS and SESSIONS SUBJECT TO CHANGE**

## Westin Poinsett Greenville

120 S. Main Street  
Greenville, SC 29601  
(864) 421-9700



### OVERVIEW

The Westin Poinsett Hotel is rich with history and just moments from attractions including the Greenville Zoo and the Bon Secours Wellness Arena. Greenville's best shopping and dining are within steps of our hotel as well. Gorgeously appointed rooms and suites are designed to enhance your well-being, and include the famous Heavenly Bed® and Heavenly Shower/Bath®. Stay fit and focused with a visit to the WestinWORKOUT® Fitness Studio, or stop by Spoonbread Restaurant for delicious, Southern-accented cuisine.



### TRANSPORTATION

The Westin Poinsett is approximately 25 minutes from Greenville-Spartanburg (GSP) International Airport. The hotel offers complementary shuttle service to and from the airport on an hourly basis. Reservations must be made ahead of time to reserve your pick-up. Please call the hotel directly to reserve: (864) 421-9700

Valet parking is \$20 per day for hotel guests. Self-parking is also available for guests at \$7.50/day.